SUSTAINABLE HEALTHCARE IN ITALY: STRATEGIES, BARRIERS AND OUTCOMES

Marta Pinzone, Emanuele Lettieri, Cristina Masella

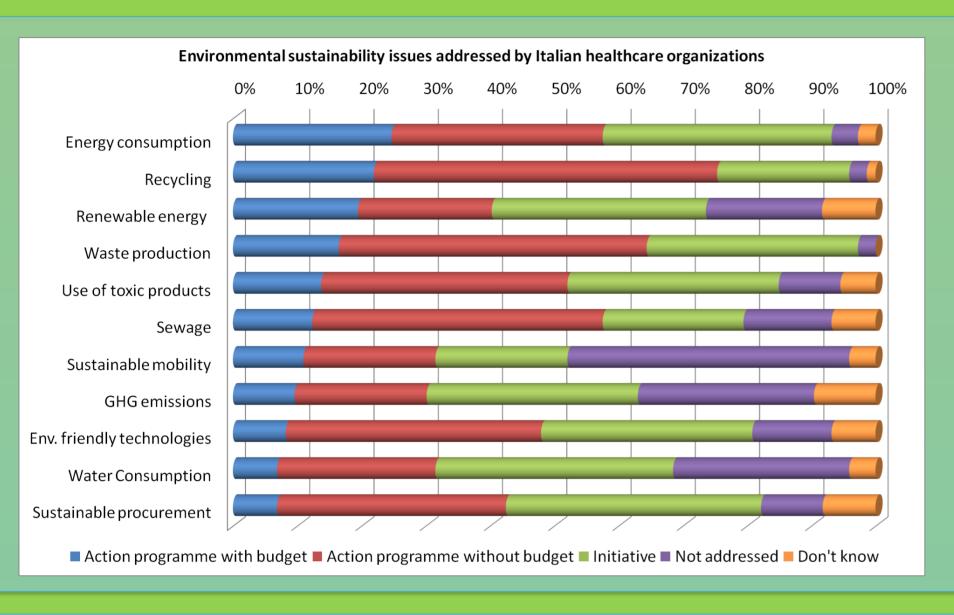
Politecnico di Milano, Department of Management, Economics and Industrial Engineering, via lambruschini 4/b, 20100 Milano Corresponding author: marta.pinzone@polimi.it

Methodology

The questionnaire was designed on the base of **previous literature** and sent to **432 Italian healthcare organizations**. The **Medical Director** is the **key organizational informant** to which the questionnaire was addressed.

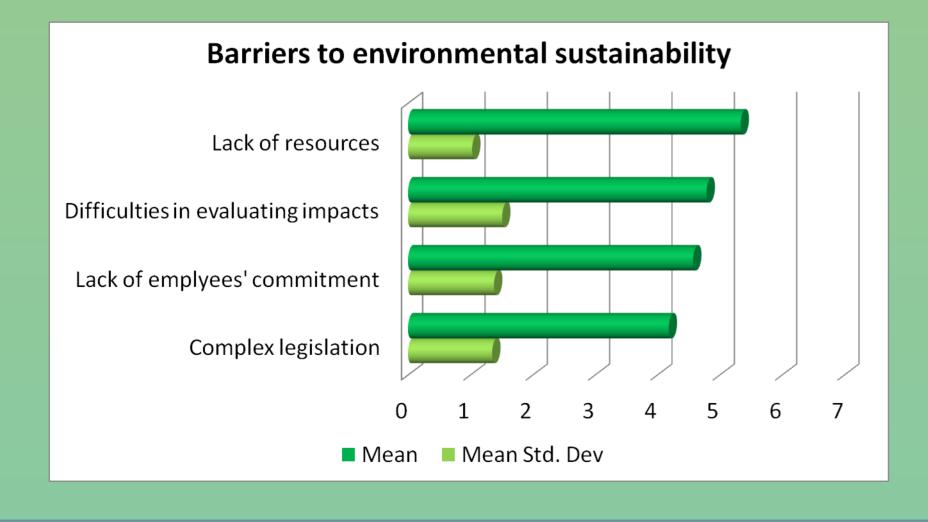
The final **response rate** was equal to **13.4%**

Environmental sustainability



Environmental sustainability - Key performance indicators 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100% Waste production Products consumption Electricity consumption Fines and penalties Water Consumption % energy from renewable sources Water emissions Environmental expenditures and investments Suppliers with env. Certifications % products purchesed from env. certified suppliers GHG emissions Other air emissions Sistematically measured and used in the decision making process Sistematically measured Not measured Don't know





Social sustainability

